## CANCELLED

January 27, 2021

## KENTUCKY PUBLIC SERVICE COMMISSION

North McLean County Water District (Name of Utility)

FORN	IcLean County, Ke	entucky	
	County, Town or City		
P.S.C. KY. NO.		1	
3 <sup>rd</sup> Revised	_SHEET NO	3	
CANCELLING	P.S.C. KY. NO	11	
2 <sup>nd</sup> Revised	SHEET NO.	3	

## NON-RECURRING CHARGE DESCRIPTIONS:

- Service Reconnection Charge. Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations, and will include the cost of the trip for both disconnection and the reconnection.
- Late Payment Penalty. Will be assessed if a customer fails to pay a bill for services by the due date shown
  on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any
  payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not
  be assessed on unpaid penalty charges.
- 3. <u>Service Call/Investigation Charge</u>. Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer. Will also be assessed when a customer jumps a water meter or theft of water from a fire hydrant.
- 4. <u>Cut Lock Charge</u>. Will be assessed when a customer cuts the lock off of a meter that has been locked by the District. The customer shall pay, in addition to this charge, the cost of any damage to the District's property caused by the customer in the process of cutting the lock.
- Damage to Lid or Meter Equipment. Will be assessed when a customer damages the lid or meter equipment. The customer shall pay the actual damages to the District's property.
- Meter Relocate with or without a Road Bore. Will be assessed when a customer or other authorized person
  requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the
  utility for the actual cost incurred, including but not limited to appropriate legal, administrative, engineering,
  overhead or other related costs.
- Meter-Re-Read Charge. Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
- 8. Meter Test Charge. Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. The utility will perform such test on any meter upon written request of any customer if the request is not made more than once every twelve (12) months. Adjustments will be made to the bill where the meter is found to be more than two percent (2%) fast or slow in accordance with Public Service Commission regulations.

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DATE OF ISSUE	November 1, 2019 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION		
DATE EFFECTIVE	December 1, 2019  Month / Date / Year	Gwen R. Pinson Executive Director		
ISSUED BY forth	(Signature of Officer)	Swen R. Punson		
TITLE	Chairman	12/1/2019		
BY AUTHORITY OF ORDE IN CASE NO.	R OF THE PUBLIC SERVICE COMMISSION  DATED	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)		